

Ideal for total health systems support

## Ideal - company overview

Ideal is the UK's leading health systems services company and operates exclusively in the healthcare sector.

### Our services

Ideal provides a portfolio of consultancy, staffing and training services to support NHS Trusts with the planning, implementation and operation of health systems.

### Healthcare focus

Our specific focus on the healthcare market enables us to understand the NHS - its people, systems, processes, culture, values, challenges, goals and achievements.

### Health systems experience

Our experience covers an extensive range of health systems including:

- Cerner
- RiO
- iSoft
- TPP
- EMIS
- InPS
- PACS and many more

### Flexible solutions

Our flexible, scalable and cost effective solutions can help ensure that you are ready for each stage of your project, from business case, planning and project management through to training, floor walking and post go live support.

We work in partnership with you, delivering the necessary level and type of support, when and where required. We help you through the complexities of business change by helping you select and progress on pathways that match your unique needs and circumstances.

### Extensive experience

Ideal has supported many Trusts with their health system deployments and therefore have extensive experience in this area and a thorough understanding of the issues Trusts are likely to face. This helps our clients to minimise risk and ensure the successful implementation of new systems on time and to budget.

### Client satisfaction

*"The support we received from Ideal, both during and post implementation, was of high quality"*

**Neil Stevens, Head of Somerset Health Informatics Service**



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### Core services

Our core range of services encompass consultancy advice, staffing capacity and training solutions to develop in house capability.

### Consultancy advice

Our team has years of experience working within the healthcare sector and have a thorough understanding of the way in which the NHS works and its particular challenges and constraints.

We can therefore work with you, to help you at any stage of your new projects.

### Staffing capacity

Ideal has the largest pool of experienced health system staff in the UK.

Through our extensive team, we can help to make sure that you have sufficient staffing capacity with the appropriate skills, when and where required, to help ensure the success of your projects.

### Training capability

As the UK's leading health informatics and health systems training company, we recognise that it is important to develop your organisation's in house capability.

We work with you to identify any relevant skills and knowledge gaps, create a training plan to deliver the necessary training and provide the training required.



Consultancy advice



Staffing capacity



Training capability

### Support across all work streams

Ideal can provide advice, interim staff and training across a series of work streams including:

- Planning and management
- Business transformation
- Data management
- Information Management and Technology
- Testing
- Training
- Go-live support
- Operational support